

Payment, Cancellation, and No-Show Policy for Bayshore Pilates

Each session is 55 minutes long and is scheduled in advance by appointment only. The appointment time is reserved as either a private session or as a duo session.

You need to arrive on time for your appointment. Arriving 5 to 10 minutes in advance is a good plan. If you arrive late, your session time will not be extended.

Except for your first session, which is paid for at the start of the session, every other session is paid in advance at the end of the prior session. A multi-session package is paid in full before the start of the first session of the package.

For duo sessions, the following rules apply.

- If both partners cancel at least 24 hours in advance, there is no penalty on the fee
- If one partner cancels at least 24 hours in advance, the other partner can either also cancel (at least 24 hours in advance) or upgrade the scheduled appointment to a private session and pay the private fee at the start of the session
- If one partner cancels with less than a 24-hour notice or does not show up for the session, the other partner can attend the session and the first partner forfeits the time

Payments are accepted by cash or check. (Debit/credit payment is coming soon.) All payments are non-refundable. Session packages will expire three (3) months after the initial date of purchase.

We do not call to confirm your appointment. If you need to cancel or change an appointment, you will need to contact us at least 24 hours in advance, and do so in person, by phone call, or by text message. (No e-mail messages.) If you cancel or change an appointment with less than a 24-hour notice, or just do not show up for your appointment, you will still be charged for the session.

I certify that I have read the Bayshore Pilates payment, cancellation, and no-show policy stated above and agree to abide by it.

Client's Name _____

Client's Signature _____

Date: _____